

**PR-COIN *Virtual* Learning Session**  
**April 2023**  
**Pre-Work Packet**

Dear PR-COIN Member:

We are excited to have you join our April 2023 Spring Virtual Learning Session!

During our time together, you will hear a keynote address by Carole Lannon, MD, MPH, who will be speaking to us about the importance of data to driving improvement and recognizing the impact of a chronic condition on the emotional health of children and families. We will also hear from Jackson Youn, the PR-COIN Clinical Quality Consultant, on the new Quality Improvement framework.

We have a few pre-work activities that we are asking you to complete prior to the sessions on April 21<sup>st</sup> & 22. Completing these brief exercises listed below will prepare you for our discussions and share outs.

If you have any questions, please send an email to [PR-COIN@seattlechildrens.org](mailto:PR-COIN@seattlechildrens.org). We look forward to connecting with this wonderful community in the coming week!

Thank you,

**PR-COIN Coordinating Center**

Seattle Children's Research Institute  
4800 Sand Point Way NE  
Seattle, WA 98105  
Email: [PR-COIN@seattlechildrens.org](mailto:PR-COIN@seattlechildrens.org)

Seattle Children's **HOPE. CARE. CURE.**

## Phlox Account

Do you have a Phlox account? Please create an account [HERE](#) for our Day 2 QI Tools Breakout Session!

## Storyboards (one per center)

We have asked for each site to prepare a storyboard to present at the learning session (3-5 minutes long) that focuses on data improvement efforts made at your center in the past year. This work may include implementing/improving a Masterlist, creating a discrete data collection form (i.e., Smartform) or setting up automated electronic data transfer.

Site PIs/Key Contacts please refer to Jackson's email dated 03/27/23 that includes the template. We kindly ask for sites to submit their storyboard before **end of day Friday April 14<sup>th</sup>**.

## Parent/Patient Engagement (everybody)

In preparation for our breakout session on parent/patient engagement, please take a moment to think about these questions and we welcome you to share your ideas during our breakout session on Day 2 as we look forward to a lively discussion.

1. Do you have a parent representative on the PWG?
2. Do you have a parent partner included on your current project? If not, why?
3. What are the barriers to engaging families in your work?

## Telemedicine Video Review (everybody)

Kristen Hayward, MD, will be giving an update on the Pfizer telemedicine grant that was recently awarded. This grant workgroup asks you to review and give your feedback on the patient-facing video developed to prepare for telemedicine visits, and a visit checklist.

Please review the materials listed below ahead of the update to be given on Day 2 of the Learning Session so that you can share your feedback during the meeting.

### *Telemedicine Visit Preparation Video*

Review the video here (approx. 6 mins): <https://youtu.be/Bj0lh7TnCsE>.

### *Visit Checklist*

See pages 4 & 5.



MORE INFORMATION

## Troubleshooting

If you have any difficulties, please contact:

(Insert hospital telemedicine support contact information here)

Clinic contact information:

(Insert clinic contact information here)

---

## Telemedicine Visit Preparation Checklist for Patients with Juvenile Idiopathic Arthritis (JIA)

---



## WHAT EQUIPMENT IS NEEDED FOR THE VISIT?

---

- Strong Wi-Fi
- Smartphone/Tablet/Computer with Webcam
- Plugged in/Charged device
- Microphone
- Pen and paper
- Optional: Extra Smartphone or tablet
- Optional: Flashlight
- Optional: Yoga mat or towel
- Optional: Step stool

## HOW TO CREATE THE BEST ENVIRONMENT FOR YOUR VISIT?

---

- Quiet and private space
- Close other windows and applications
- Turn off anything that makes noise
- Adequate lighting
- Enough space to walk around
- You must be in the same state/province as healthcare provider
- You must be at a physical address (i.e., not in a moving car)

## WHAT INFORMATION SHOULD YOU PREPARE FOR THE VISIT?

---

- List of medications
- List of allergies
- Pharmacy information
- Insurance information
- Complete pre-visit questionnaires
- Weight
- Height
- Eye screening results
- Lab test results
- Send pictures
- Send notes/diary
- Medical changes since last your last visit
- Questions/concerns you would like to discuss with your healthcare provider

## WHO SHOULD ATTEND THE VISIT?

---

- Patient
- Parent/Legal guardian
- Optional: Translator

## WHAT SHOULD YOU WEAR TO THE VISIT?

---

- T-shirt/tank top
- Shorts

## HOW TO ACCESS YOUR VISIT?

---

- Register and activate patient portal
- Download patient portal app
- Check for appointment link
- Complete e-check in
- Wait for healthcare provider to join